

HAMPTON MAGNA WARWICK



WE ARE



Heart of England Mencap is a registered charity supporting people with learning disabilities across Warwickshire and Worcestershire.

We are a social business with a charitable purpose, delivering a wide range of support, enabling individuals to live independently within their own home or with support that is tailored to meet their needs.

We find the appropriate ways to support people to live the life they choose and focusing on what an individual can do rather than their disability.

“ passionate about supporting people with learning disabilities to lead fulfilled lives! ”



We encourage purposeful days leading to meaningful and memorable lives for customers and those who love them.

We identify and measure outcomes and all customers have a person-centred plan agreed with them and family members or other care professionals as appropriate, reviewed and revised at least annually or sooner

As with all of our services, we are supported by highly-trained and dedicated staff.

**HELENA WALLIS
CEO**

OUR VALUES



Honest



Effective



Aspirational



Respectful



Trustworthy

LIVING INDEPENDENTLY

We ensure safety and security, with care from our highly qualified staff.

We provide supported living, individually tailored to suit abilities, that builds independent living skills to promote:



Healthy Eating



Personal Hygiene



Clean Home



Managing Money



Doing Shopping

We also support companionship with a wide-ranging social life too!

“ *the right support, in the right place, at the right time* ”



SUPPORTED LIVING

We recognise that there are a range of aspects that make up a fulfilling life and these are different for everyone.

We aim to ensure that all of the people we support have a say in:



Where you live



Who you live with



Who supports you



How you spend your time

We combine our approach with the REACH Standards, a voluntary 'code' that enables choice in all aspects of life. We combine this with the 7 keys to citizenship to tailor support.

Freedom: being in control of your own life.

Direction: finding a path that is right for you.

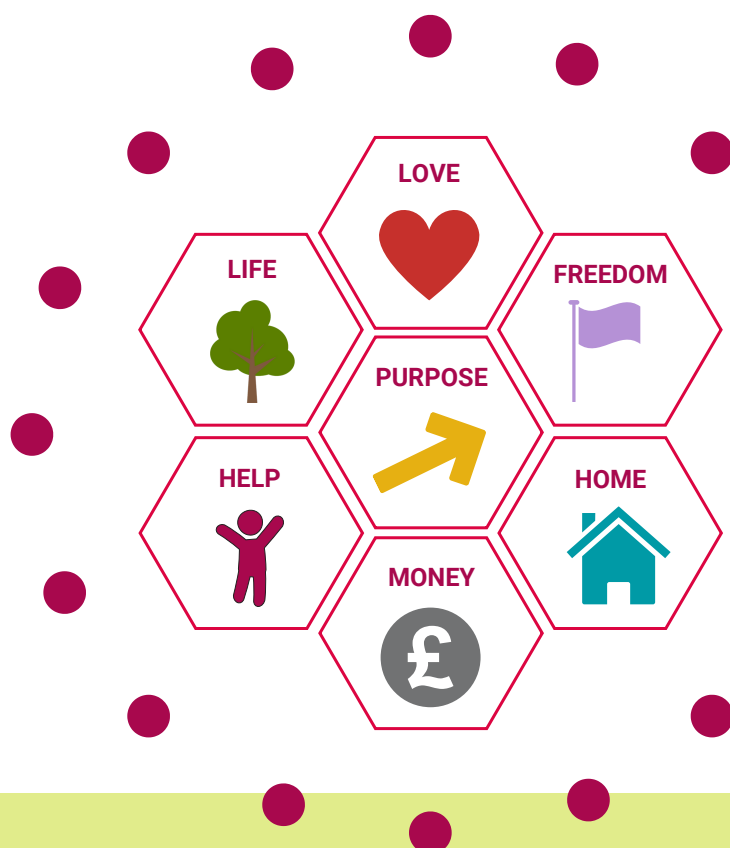
Money: helping to give the means to be independent.

Home: we all need a place we can call our home where we belong.

Help: We all need a little help and also to help others.

Life: Giving something back so that others understand our worth.

Love: Forming relationships, friendships, finding love and making a family.



A PATHWAY FOR LIFE...NOT A SERVICE

COMMUNITY COMPLEX NEEDS SUPPORT SERVICE

We now offer a Community Complex Needs Support Service (CCNSS) for people with learning disabilities, who have a complex range of needs and require a minimum of 1:1 support.

Our approach is centred on empowering individuals to have choice and control over:



Who they live with

Where they live.

How they build their community.

What Conditions Are Suitable For The CCNSS?

- Physical disabilities that limit undertaking everyday tasks and restrict mobility.
- Sensory impairments & sensory processing difficulties.
- Complex health needs, e.g. epilepsy, respiratory problems, dysphagia, Diabetes, skin integrity & continence support.
- 'Coping behaviours' which may present as challenging.
- Mental health difficulties.
- Autism Spectrum Disorder
- Learning disability and behaviours that challenge.
- Those with a learning disability transitioning into adult services.



PART OF THE COMMUNITY...NOT PART OF THE SYSTEM

HAMPTON MAGNA, WARWICK



We believe that everyone, regardless of need, should be given the opportunity to realise their aspirations and having a high-quality, safe and secure home is a big part of this.



We've developed a well equipped three bedroom property in a safe and pleasant village setting, just outside Warwick.



To benefit from the CCNSS individuals will need to be:

- 18 - 30 years old.
- With a learning disability and a complex range of difficulties.
- Who require a 1:1 support service.



'JUST' ENOUGH SUPPORT TO LIVE INDEPENDENTLY

OUTCOMES: CUSTOMERS

Our approach is to help people to live their best lives - ensuring customer safety and security, whilst encouraging customers to develop independent living skills and lead an active social life.

If you are a carer considering housing option, perhaps for someone older or who is beginning to need more care, Heart of England Mencap can provide your loved one with:



Improved health and wellbeing



Choice and control in their lives



Greater Independence



Enhanced quality of life



Positive experience of care and support services



The use of assistive technology



Person centred outcomes through the use of the REACH Standards



Active community participation and inclusion



People are supported in appropriate and responsive environments that meet their individual needs and aspirations



OUTCOMES: COMMISSIONERS

If you're an adult commissioner in social care, Heart of England Mencap can enable you to place people in a housing option that supports a more personalised approach.



a trusted local high-quality service provider for over 40 years



Provide cost-effective and creative solutions



Rated as Good by the CQC across all services



Financially Stable



An effective and responsive partner



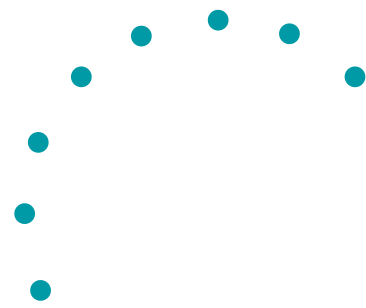
Trusted and well established organisation with good track record



Evidence of continuous service improvement in line with best practice



Opportunity to develop different models of care and accommodation to respond to local demand and priorities



NEXT STEPS



TALK TO US

If you'd like to find out more about how to take the next steps in accessing support for a loved one, please drop us a line on 01789 298709 or support@heartofenglandmencap.org.uk

FIND OUT MORE



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JOIN US



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